From: Joe Scott
To: Grp. City Council and City Web Site
Subject: Seriously? SLWA and City of Missoula
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I'm sure most of you also received the attached letter recently. I'm dismayed.

Why is the city "partnering" with a private insurer to sell unnecessary insurance to its water customers? The insurance apparently covers the water infrastructure owned by the customer, not the city, so why is the city involved at all? Did you sell your customers' info to a private company just to make a few bucks? Why not partner with a roofing company and scare us into buying roof insurance?

A few days ago one of my elderly Missoula friends, who is struggling to take care of his ailing wife, was scammed when a caller convinced him that one of his online accounts was compromised. This is no different. He is the kind of person who will respond to this marketing because he trusts people. I feel like I need to reach out to him so he doesn't sign up for this.

Mountain Water never did this. This is just shameful.

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