

Water Meter Replacement Project

City of Missoula

Project Information

Missoula Water is starting a project to replace all water meters in the municipal water system to enable our community to better manage our water resources. This project is fully funded by current water rates and will be completed in a five- to seven-year period. Replacing your water meter is at no cost to you. We will need access to all water meters, which are inside homes and commercial buildings or in meter pits. We appreciate your patience and help with completing this project.

The new water meters will help our community better manage water resources with the installation of Advanced Metering Infrastructure (AMI). AMI is a communication device that is incorporated in your new water meter to transmit water meter readings every 15 minutes, giving you access to detailed information about your water use.

Customer Benefits



Access to your water usage data 24/7. The online customer portal will show you how much water you're using on a daily and hourly basis.



Detect and stop leaks. You can set up water alerts that will notify you about continuous water flow that could be from an undetected leak. If it is a leak, you can make repairs more quickly.



Save money. Knowing your daily and hourly water use can help you make informed decisions about using water efficiently. This can help you save money on your next water bill.

Fast Facts

How does the AMI water meter work?



Turns on for a fraction of a second every 15 minutes to securely transmit data



Doesn't communicate with other meters or appliances



Doesn't turn water service on or off

How do I know the new meters are accurate?



Manufacturer tests all meters before they leave the factory



City staff also randomly tests meters before installation



Proven technology implemented across the state

Additional Information

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