From:	Mircea Voskerician
To:	Mayor Staff; Grp. City Council and City Web Site; Eran Pehan; Marty Rehbein
Subject:	Transcribing Missoula City Council Meetings, Spanish translation of Agendas & Organizing incoming Emails from Residents in Missoula in Real Time - a Hiago solution offer to Missoula for $750 per month +
Date:	Thursday, November 5, 2020 7:33:15 PM

Dear Missoula City Manager and Clerk:

My name is Mircea Voskercian, and I am emailing you from a startup called Hiago.com. **We realize times are challenging due to COVID-19, and budgets are tight.** During these difficult days, we have noticed that many cities like Missoula have the same problems:

1. It is ***time consuming*** to filter emails from residents in your inbox, and properly assign them to agenda items.
2. Spanish native speakers cannot understand agenda items and attachments.
3. City council meetings are not transcribed automatically.

Hiago has developed a solution for $750/month for cities like Missoula to :

1. **Automatically publish incoming emails** to Missoula on a website. Sample website.
2. **Automatically translate agendas** and packets into Spanish.Sample translation.
3. **Automatically transcribe** city council videos. Sample transcription.

Watch Hiago's Email Solution Video

Email us for a live sample Spanish translation and transcription for a recent Missoula council meeting **for free**. Hiago is already deployed in the city of Menlo Park, California and is in discussions with many other cities.

Would this be of interest to Missoula? If so, can we set up a time to discuss with you?

Thank you!
Mircea

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Mircea Voskercian
Chief Executive Officer

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ABOUT HIAGO: Hiago.com is a company based in Mountain View, California helping cities better engage with residents in their city and channel feedback toward constructive legislative decision making.

The Hiago Pre-Hearing Message Management module addresses the problem of city staff spending lots of time organizing public comments ahead of meetings. Hiago is automating this manual task. Our AI can automatically sort, tag, redact and prepare all communications for an agenda, saving significant staff time each week.