From:	Emily Armstrong
To:	Grp. City Council and City Web Site
Cc:	Ginny Merriam
Subject:	RE: Follow up - Urban Camping response & other resources
Date:	Friday, April 8, 2022 11:21:37 AM
Attachments:	RESOURCE LIST - Urban Camping 040722 FINAL.pdf

Good morning Council,

Please disregard the Resource List attachment sent yesterday and use this attached version instead. We made some small tweaks, so the attached Resource List is the version to share with neighbors. Apologies for the confusion.

Enjoy your weekend,

Emily A. | She/her/hers
Houseless Initiatives Specialist
406-552-6393 | armstronge@ci.missoula.mt.us
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From: Emily Armstrong
Sent: Thursday, April 7, 2022 1:57 PM
To: Grp. City Council and City Web Site <Council@ci.missoula.mt.us>
Cc: Ginny Merriam <MerriamG@ci.missoula.mt.us>
Subject: RE: Follow up - Urban Camping response & other resources

Council,

One additional follow-up. Please see the attached Resource Sheet; it's quite similar to others that exist specifically for Winter Shelter and for the Authorized Camping Site. This is a resource that you can share with neighbors in your wards for guidance on how to address concerns this spring and summer. We will also add this to the Engage Missoula page.

Have a great afternoon,

Emily A. | She/her/hers
Houseless Initiatives Specialist
406-552-6393 | armstronge@ci.missoula.mt.us
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From: Emily Armstrong
Sent: Wednesday, April 6, 2022 2:17 PM
To: Grp. City Council and City Web Site <Council@ci.missoula.mt.us>
Cc: Ginny Merriam <MerriamG@ci.missoula.mt.us>

Subject: Follow up - Urban Camping response & other resources

Good afternoon Council,

Thank you for letting myself and our partners share our Operation Shelter update this morning. There's a lot of really valuable work happening around that initiative, as well as all of our other houselessness initiatives. I'm always grateful for an opportunity to engage in conversation about it with all of you.

I do want to clarify one point. I said that I could be a point of contact for neighbor concerns or complaints related to urban camping, which was a misdirection. My apologies. The appropriate process to follow for concerns is **listed below**. It's also outlined in the attached PDF and on our Safe Shelter FAQ Engage Missoula page. This process us helps us direct concerns to appropriate staff and align our response with our new Incident Action Plan.

- ***For emergent threats to public safety, call 911.***
- ***For public safety issues that are not emergencies, call the Police Department at 406-552-6300.***
- ***To report an abandoned vehicle, use our online reporting(External link)..***
- ***See options for available shelter and authorized camping***

Our **Safe Shelter page** has a lot of great resources, FAQs, linked documents, and other materials that are really useful. The myth-busting posters that multiple Council members referenced this morning also live on that page under Documents.

Many thanks for your engagement and support.

With appreciation,

Emily Armstrong | She/her/hers | Houseless Initiatives Specialist
Community Planning, Development & Innovation
Community Development Division
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Promoting equitable growth and a resilient, sustainable community.